

# Session 2 (Oct 17 2024)

## Soft Skills, Communication, and Adapting to Change

- Overview of the soft skills needed to be successful in the IT industry
- The importance of embracing change in IT

## Resources

- Presentation deck: [ask-an-old-guy session 2.pdf](#)
- Handout - technical description of a system outage: [session 2 system outage activity.pdf](#)

---

Revision #4

Created 2024-11-18 04:18:43 UTC by Michael Barrow

Updated 2024-11-18 06:56:16 UTC by Michael Barrow